



Product and Service Availability During the COVID-19 Global Pandemic – as of April 1, 2010

During these unprecedented times, The Peelle Company hopes that the wellbeing of you, your family, friends and colleagues remains your top priority and that you are safe and healthy.

All of our services, manufacturing, installation and maintenance, have been deemed essential during this pandemic. After implementing the necessary safety protocols and procedures, we are able to continue to provide the same level of service and availability you have come to expect from Peelle.

Our parts department along with our couriers remain available to provide next day delivery. Our manufacturing lead times remain short for both passenger door replacements and freight door repairs and we are totally prepared to provide new entrances for both passenger and freight in the modernization and new construction departments.

In New York, with special care and diligence, our Local 1 and Local 580 service and construction mechanics are working with building management to provide needed support in infrastructure and repair situations.

As a reminder of our communication and contact, here is a list of our channels:

Parts Department: (905) 846-4545 ext. 218 or parts@peelldoor.com

Technical Support: (905) 846-4545 ext. 275

Project Management: projectmanagment@peelldoor.com

General and Sales Inquiries: (800) 787-5020 or www.peelldoor.com/contact-us/

In Export, our local Sales Representatives remain available for support.

In France and the Middle East contact Omega Pro – Mr. Hafid Azzahafi, +331 47 98 16 34 or contact@peelle.fr

In United Kingdom contact Focus Lifts - Messrs Rob Lewis or Darrin Lewis

+44 (0) 33 000 20326 or info@focuslifts.com

In Germany contact SLC – Mr. Klaus Sautter, +49 7154 9996 181 or klaus.sautter@slc-liftco.com

Once again, I would like to thank you for continuing to support our industry. If there is anything we can do to assist you in getting through these troubled times please do not hesitate to reach out to us. Otherwise if you can, stay home and stay safe.

Steve Reynolds, VP Sales

