

A Message Regarding Coronavirus (COVID-19)

Over the last several weeks, coronavirus (COVID-19) has spread throughout the world. On behalf of the entire Columbia Elevator team, I wish you, your families, and your employees safety and good health.

As we are all focused on getting through this pandemic, Columbia Elevator is taking a number of precautionary measures to minimize any disruptions to service. First and foremost, this means taking care of our employees, our customers, and our partners.

As such, effective Monday, March 16, 2020 and until further notice, all non-essential personnel will be working remotely; however, we are continuing to conduct business as usual at this time. **Our Customer Service department is open, and we are accepting new orders.** As of now, we do not expect any delays in production and are taking all necessary steps to ensure that jobs continue to be delivered on time.

Although Office Staff will be working remotely, you may continue to call our main number (888-858-1558); a member of our team will be answering that line. All staff members are also set up to receive voicemails from home. If you need to reach one of our staff members directly, their email signatures will be updated with temporary phone numbers and available working hours.

Additionally, we ask that you respect our decision to deny any entry into our facility beginning Monday, March 16, 2020 and until further notice.

We will provide additional updates as they become available. In the meantime, thank you for your trust and understanding.

-The Columbia Elevator Team